

.KIDS Objections Take-down Process and Appeals Policy

 Status:
 DRAFT

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 Version:
 1.1

1. Scope and Purpose

The following policy (".KIDS Take-down Process and Appeals Policy") is announced pursuant to section 3.5.2 of the Registry-Registrar Agreement ("RRA") in effect between DotKids Foundation Limited ("DotKids") and each of its Registrars, and is effective (including as it is updated from time to time) upon thirty days' notice by DotKids to Registrars. Abusive use(s) of domain names within DotKids owned and operated Top Level Domains (TLDs) should not be tolerated. This policy sets out the processes by which abusive domain names within DotKids owned and operated Top Level Domains (TLDs) should not be tolerated. This policy sets out the processes by which abusive domain names within DotKids owned and operated Top Level Domains (TLDs) will be taken-down as well as appeals processes available to Registered Name Holders ("Registrants").

The nature of such abuses creates security and stability issues for the Registry, Registrars and Registrants, as well as for users of the Internet in general. For the .KIDS Anti-Abuse Policy and the .KIDS Guiding Principles please refer to <u>https://dot.kids/kids-registry-policies/</u>.

Pursuant to Section 3.6.5 of the RRA, DotKids reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion; (1) to protect the integrity and stability of the registry; (2) to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process; (3) to avoid any liability, civil or criminal, on the part of DotKids, as well as its affiliates, subsidiaries, officers, directors, and employees; (4) per the terms of the registration agreement or (5) to correct mistakes made by DotKids or any Registrar in connection with a domain name registration. DotKids also reserves the right to place upon registry lock, hold or similar status a domain name during resolution of a dispute. Abusive uses, as defined in the .KIDS Anti-Abuse Policy as well as in the .KIDS Guiding Principles, undertaken with respect to domain names within the TLD shall give rise to the right of DotKids to take such actions under Section 3.6.5 of the RRA in its sole discretion.

2. Proactive monitoring of the .KIDS zone

From time-to-time, the .KIDS zone will be proactively monitored. Any domain names within DotKids owned and operated Top Level Domains (TLDs) found not be in compliance with the .KIDS Anti-Abuse Policy or not in compliance with the .KIDS Guiding Principles will be



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flagged for further action and review. Action taken will be commensurate with the severity of non-compliance of the above-mentioned Policies.

3. Report process

Anyone can make a report on a .kids domain if they believe said content and/or services violates the .KIDS Anti-Abuse Policy or the .KIDS Guiding Principles. Reports should be sent via this form <u>https://report.dot.kids</u>. Reports received will be reviewed and any action taken will be commensurate with the severity of non-compliance of the above-mentioned Policies.

The following information must be submitted in a Report to <u>https://report.dot.kids</u>:

- .kids domain name;
- Contact information of the Reporter (include contact name, organization, phone, postal address, email address, and other means of contact);
- Reason for reporting (describe how the domain is in violation of the .KIDS Guiding Principles or .KIDS Anti-Abuse Policy); and
- Any other supporting documents for substantiating the Report if applicable.

Upon the receipt of a submitted report or upon identifying a violation of the .KIDS Guiding Principles or .KIDS Anti-Abuse Policy, the DotKids Foundation will use reasonable efforts to determine if the .kids domain registration has violated the above-mentioned policies in its sole discretion.

4. Objection process

a. Community Sunrise

During the Community Sunrise Objections period (https://dot.kids/#launchSchedule), anyone can make an objection to a .kids domain registration if they believe the application does not meet the criteria set out in Section 4 of the .KIDS Sunrise & Startup Policies (https://dot.kids/kids-registry-policies/). Objections should be sent to objection@dot.kids. Objections received will be reviewed and any action taken will be commensurate with the severity of non-compliance of the above-mentioned Policies.

The following information must be submitted in an objection to objection@dot.kids:

• .kids domain name;



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- Contact information of the Objector (include contact name, organization, phone, postal address, email address, and other means of contact);
- Grounds for objection as set out in Section 4.2 in the KIDS Sunrise & Startup Policies (<u>https://dot.kids/kids-registry-policies/</u>) (describe how the domain is in violation of the eligibility requirements); and
- Any other supporting documents for substantiating the objection if applicable.

Upon the receipt of a submitted objection or upon identifying a violation of the eligibility requirements for Community Sunrise, the DotKids Foundation will use reasonable efforts to determine if the .kids domain registration has violated the above-mentioned policies in its sole discretion. For any content and/or services violations, please see Reporting process in Section 3 above. For any TMCH Sunrise Disputes, please see .KIDS Sunrise Dispute Resolution Policy (https://dot.kids/kids-registry-policies/).

b. Pioneer Domains

During the Pioneer Domains Objections period (https://dot.kids/#launchSchedule) anyone can make an objection to a .kids domain registration if they believe the application does not meet the criteria set out in Section 5 of the .KIDS Sunrise & Startup Policies (https://dot.kids/kids-registry-policies/). Objections should be sent to objection@dot.kids. Objections received will be reviewed and any action taken will be commensurate with the severity of non-compliance of the above-mentioned Policies.

The following information must be submitted in an objection to objection@dot.kids:

- .kids domain name;
- Contact information of the Objector (include contact name, organization, phone, postal address, email address, and other means of contact);
- Reason for Reporting (describe how the domain is in violation of the .KIDS Guiding Principles or .KIDS Anti-Abuse Policy); and
- Any other supporting documents for substantiating the objection if applicable.

Upon the receipt of a submitted objection or upon identifying a violation of the eligibility requirements for Pioneer Domains, the DotKids Foundation will use reasonable efforts to determine if the .kids domain registration has violated the above-mentioned policies in its sole discretion. For any content and/or services



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violations, please see Reporting process in Section 3 above. For any TMCH Sunrise Disputes, please see .KIDS Sunrise Dispute Resolution Policy (<u>https://dot.kids/kids-registry-policies/</u>).

5. Take-down process

If a .kids domain registration is identified as violating the .KIDS Guiding Principles, DotKids Foundation will notify the Sponsoring Registrar of the domain registration to take action to suspend the .kids domain.

6. Appeal process

The Registrant may appeal a suspension within 60 days of a domain being suspended by submitting an appeal through appeal@dot.kids. The following information must be submitted in a Report:

- .kids domain name
- Contact information of the Registrant (include contact name, organization, phone, postal address, email address, and other means of contact);
- Justification of appeal (describe how the domain is not or no longer in violation of the .KIDS Guiding Principles); and
- Any other supporting documents for substantiating appeal if applicable.

DotKids Foundation shall in its sole discretion and with reasonable effort and within a reasonable period make the decision of whether or not the particular .kids domain is in violation of the .KIDS Guiding Principles based on the report received, the appeal and any other information obtained. All decisions shall be final. If an appeal is successful, the .kids domain will be reactivated. No refunds will be provided regardless of the result of the appeal.

7. Indemnification/Hold Harmless

The parties shall hold DotKids Foundation, Registrar, Provider and the Panel harmless from any claims arising from the operation of the Take-down Process and Appeals Policy. Neither party may name DotKids, Registrar, Provider or the Panel as a party or otherwise include DotKids Foundation, Registrar, Provider and the Panel in any judicial proceeding relating to the dispute or the administration of this Policy. The parties shall indemnify, defend and hold harmless DotKids Foundation, Registrar, Provider and the Panel and their respective employees, contractors, agents and service providers from any claim arising from



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the conduct or result of a proceeding against this Take-down Process and Appeals Policy. Neither DotKids Foundation, Registrar, Provider and the Panel and their respective employees, contractors, agents and service providers shall be liable to a party for any act or omission in connection with any administrative proceeding under this Take-down Process and Appeals Policy.

8. Amendments to Policy

DotKids Foundation reserves the right to modify the Take-down Process and Appeals Policy at its sole discretion consistent with its rights set forth in the Registry Agreement. Such revised Policy shall be posted on the DotKids Website at least 15 calendar days before its effective date. It is the obligation of all parties to check the DotKids Website for the most current version of the policy. The version of the Policy in effect at the time of submission of the complaint shall apply until that dispute is concluded. In the event that a Registrant objects to any change in the Take-down Process and Appeals Policy, the sole remedy is cancelation of the domain name registration.



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